March 2012

DHSS PEO *eXpresso*

EAS Upgrade Includes New Business Objects Web-based Option

Expense Assignment System (EAS) Version 6.0 will become available in April 2012. This upgrade integrates Business Objects (BO) ad hoc reporting software and, for the first time, offers users a Web-based option!

The Web-based option moves the EAS reporting function into a shared BO Common Services Environment, which will provide for more timely upgrades among the various applications and increased reporting capabilities.

"The key to this upgrade is the new Web-based option," said Audrey Heil, EAS project controller. "BO in EAS was always desktop user-friendly prior to this upgrade. The new Web-based option is important for users who do not wish to load BO software on their workstations due to disconnects with other applications that may require different versions of BO."

BO has gone through four upgrades since the EAS product was deployed in 2000. The current upgrade, which includes the Web-based option, runs on the centralized Web server and does not require the user to load BO software on the desktop. This option maintains all EAS canned reports, and also provides an ad hoc reporting capability. Users will be able to create their own reports and not be limited to predesigned reports.

Users are strongly encouraged to uninstall the current BO desktop software once EAS, Version 6.0 is deployed. Users do not need to install any software for the Web-based option. The new Web-based option will provide users the tool they need for BO reporting and prepare them for the next generation of BO software, which completely removes any client workstation software.

VeriSign Implementation Eliminates TOL Error Messages

TRICARE Online (TOL) users will no longer receive invalid certificate warning messages such as "security certificate error" or "untrusted site" when logging onto www.tricareonline.com using Internet Explorer.

On 31 March, 2012, the Department of Defense implemented a new authentication certificate, VeriSign, which has eliminated the confusing warning messages TOL users may have experienced when attempting to access the Web portal from outside a government network reading.

DS Logon Registration Process Improved

The Department of Defense (DoD) Self-Service Access Center enhanced its DoD Self Service Logon (DS Logon) registration capability on 31 March, 2012. Now eligible parties, DoD sponsors, spouses, dependents (18 and older), and retirees and veterans who are in Defense Enrollment Eligibility Reporting Systems (DEERS), can register online and avoid the hassle of in -person registration or the inconvenience of waiting for a username and password to be issued via the U.S. mail.

DS Logon is a secure, self-service logon ID that allows beneficiaries affiliated with the DoD or the Veterans Affairs (VA) access to several websites using a single username and password.
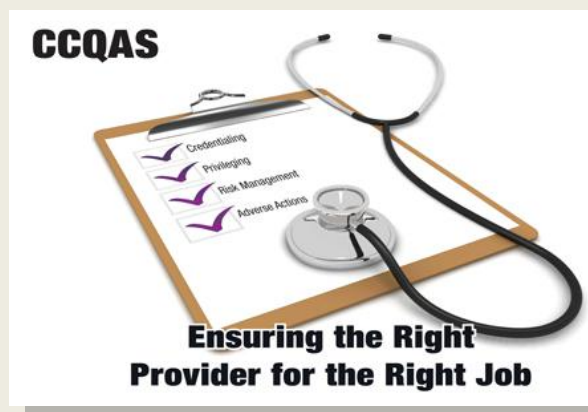
A DS Logon supports the Personnel Identity Protection Directive and National Institute of Standards and Technology e-Authentication guidance. It provides a high level of authentication assurance in situations where Common Access Card authentication is not available.

For additional information regarding DS Logon accounts, please visit the DoD Self-Service Access Center Frequently Asked Questions webpage located at: https://myaccess.dmdc.osd.mil/appj/dsaccess/pub/FAQ.do

CCQAS 2.09.11.3 Successfully Deployed

The Centralized Credentials Quality Assurance System (CCQAS) version 2.09.11.3 was successfully deployed on Saturday, 24 March 2012.

This release fixed 10 known system errors and updated the Military Health System Helpdesk email address. Some of the fixes included: updating the Privileging Expiration Report to make it more useful for Credentialing Officers; fixing the problem with the risk management incidents functionality; eliminating the comment entry requirement when closing the stopping privileges pages from reorienting to the top when a comment is entered; fixing the save error when Attribution of Cause at the Military Treatment Facility level is checked; allowing risk management claims to be entered at Navy Service Level; fixing the Save, Delete Query, Copy data functions when importing data into Word or Excel and updating the Privacy Act language per Service feedback.

PMITS TECH Tip – Waiting for Connection

The Scott Patient Movement Items Center allows for only one Patient Movement Items Tracking System (PMITS) 1.0.3 modem connection at a time. If another site is dialed in, you may receive a busy signal when trying to perform a data exchange.

PMITS 1.0.3 will attempt to reconnect for up to 5 times before terminating the attempts. If you are unable to connect due to a busy signal, close out of the communication tab and restart the data exchange. Also, scheduling the exchange to occur during non-peak hours will optimize performance and minimize errors related to the send / receive process.

TOL Blue Button Featured At 2012 Federal Employees Health Benefits Carrier Conference

The Federal Employees Health Benefits (FEHB) Carrier Conference, sponsored by the United States Office of Personal Management (OPM), was held at the Renaissance Arlington Capital View in Arlington, VA on March 29 – 30, 2012. The event focused on current OPM issues including patient safety, quality metrics, and approaches to patient-centered medical home and accountable care organizations.

The Defense Health Services Systems (DHSS) TRICARE Online (TOL)/Department of Defense (DoD) Patient Portal was featured on the 29 March Blue Button Panel. Ms. Jenna L. Noble, Program Manager

Ms. Jenna Noble

for the Presentation Layer, Interagency Program Office and former Deputy Program Manager, Clinical Support Division, DHSS, discussed the DoD Blue Button along with federal partners Niall Brennan from the Centers for Medicare and Medicaid, and Peter Levin, Chief Technology Officer, Department of Veterans Affairs.

The conference attracted approximately 250 health plan representatives along with officials from America's Health Insurance Plans and other industry/agency partners. Current topics and FEHB policy issues were discussed between OPM and the carrier organizations, resulting in the documentation of valuable input. For additional information about the 2012 FEHB Carrier Conference please visit the following: http://www.ahip.org/Conferences/OPM2012/

User Training Opportunities

Coding and Compliance Editor (CCE)

Date: April 25, 2012
Times: 8:00AM - 10:00AM (ET)
                1:00PM - 3:00PM (ET)
Topic: CCE Worklists
Registration: Send your name, session you wish to attend, and your email address to Ms. Hillary Harklerode at hharklerode@plan-sys.com by April 20, 2012.

Defense Occupational Environmental Health Readiness System – Industrial Hygiene (DOEHRS-IH)

Date: April 26, 2012
Time: 8:00AM - 9:30AM (ET)
                1:00PM - 2:30PM (ET)
                6:00PM – 7:30PM (ET)
Topic: DOEHRS-IH Refresher Training
Registration: Send your name, session you wish to attend, and your email address to Ms. Catherine Murray at Catherine.Murray.ctr@tma.osd.mil by April 15, 2012.

Privacy Health Information Management Tool (PHIMT)

PHIMT user guides and training presentations are available on the TMA Privacy and Civil Liberties Office website located at: http://www.tricare.mil/tma/privacy/ProtectedHealthInformationManagementTool.aspx. These training materials will familiarize you with the functionality and responsibilities for each user role within the tool.